

To whom it may concern:

I would just like to say THANK YOU to GS Jones and their employees, specifically Jeremy and Matt. I came home to find a water line burst on a Friday afternoon. I called my insurance agent, and then GS Jones. Matt and Jeremy were there within the hour helping me get everything in order. Once they arrived, a cleanup crew was there 45 minutes later and worked until 11PM on a Friday night without a complaint, and we very polite and professional. The whole process has been overwhelming, but Matt, Jeremy and the crew have really made it a lot less painful. Once again, I would like to say thank you and it was nice to have such helpful and professional people to work with.

Sincerely,

Rich West

A handwritten signature in black ink, appearing to be 'RW', with a long horizontal flourish extending to the right.