

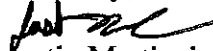
To Whom It May Concern:

Imagine waking up one morning, doing your morning routine, and just getting ready to walk out to your vehicle when you step on a soaking wet carpet. I am sure many of your customers have started their days off the same way that I did. My wife and I frantically started to move furniture, and throw towels down to trying to soak up as much water as we could, and trying to minimize the damage as much as we possibly could.

When I got to work, I called my insurance company and then called GS Jones. I spoke with Matt Poole on the phone and he was very helpful. Within ten minutes of talking to Matt, I received a phone call back, and he said he was on his way to my house. I could not believe how fast he put a plan into action. When he got here, he went right work accessing damage, writing down notes; he even collaborated with my insurance company when they called on the phone.

I had to leave Matt at my home so that I could get back to work, and to my surprise when I got home after being worried about the situation all day, Jeremy and his crew had begun to clean the mess, by removing paneling, pulling up carpet, removing carpet padding, neatly cutting out a section of damaged plaster wall, and putting dehumidifiers and blows in place to prevent further damages. I was very impressed with how fast and accurate Jeremy and his crew worked, not only did they do a great job, but they were courteous enough to cover all my personal items with plastic, remove all damaged material, and clean up after themselves when they were finished. They were also a very friendly group of guys. If this is any indication of how the rest of this process will be handled, I know I do not to worry about the damage in my house anymore, and I am glad to have GS Jones on my side. Thank you for being there for my wife and I in a time of need, you are much appreciated.

Sincerely,


Justin Martincic