

Pittsburgh, PA 15237
February 1, 2010

Mr. Scott Jones
G. S. Jones and Sons
8347 Ohio River Boulevard
Pittsburgh, PA 15202

Dear Mr. Jones:

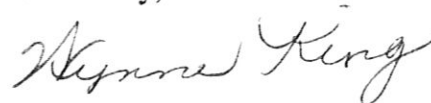
As a result of a bathroom remodeling project that took far too long and created far too much dust and debris, I developed a severe cough and breathing difficulties. With the goal of restoring the house to usable condition, we consulted with several remediation companies, including G. S. Jones. To our good fortune, the Jones representative assigned to our project was Matt Poole. Matt's initial observation was that our problems extended beyond dust, and probably included mold. He recommended testing.

What followed was a series of bad news events. Dennis Bayne, of Mid-Atlantic Environmental Consultants, confirmed that we did in fact have a mold problem, citing several strange sounding varieties; our home owners insurance carrier concluded that we were not covered: and preliminary estimates for remediation were beyond our means. Luckily, we had Matt Poole, and you, too, should be glad you have him.

Matt worked with us to identify the most urgent situations, establish priorities, and develop a remediation plan. We made the decision to employ G. S. Jones because of Matt Poole, who represented your company in a wholesome and honest manner, and we felt confident that other members of your organization would have the same sincere interest and concern in our well-being, and that the job would be handled correctly.

We were not disappointed. The cleaning personnel and painters were thorough and efficient, and Matt Poole was a highly professional and conscientious team leader. Sadly, I still seem to have respiratory problems, but I am content to think that my family now has a cleaner and healthier environment in which to live and play.

Sincerely,

A handwritten signature in cursive script that reads "Wynne King".

Wynne King