

May 8, 2008

Joyce & Val Schwarzmuller

Pittsburgh, PA 15227

G.S. Jones

8347 Ohio River Boulevard

Pittsburgh, PA 15202

Dear Sirs,

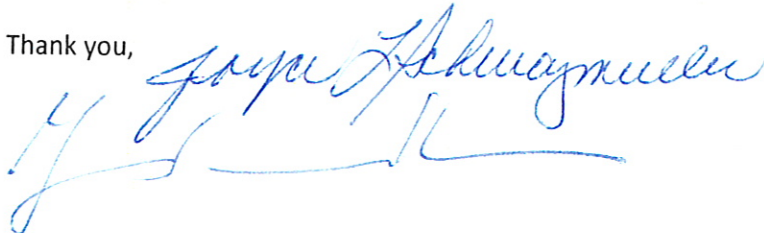
This letter is to authorize payment from State Farm Insurance Company for the work provided to us at the above address for damages that occurred to our home.

I would like to take this opportunity to thank everyone involved in our home's renovations; Gary Baker, who's time and patience with us was outstanding in accumulating all the data for our claim; Paul – who organized two wonderful crew's – the roofers – Jamie and his exceptional group of workers did an excellent job in installing our roof. Everyone who see's it now is impressed, we were exceptionally pleased with their tireless work and excellent workmanship and cleanup. Also an excellent master plasterer , Rick, as well as the painters who did an excellent job in the final touches of our two rooms.

I want to express our sincere thanks to all who have made an exceptionally bad experience this past winter into a wonderful restoration of our home. We cannot tell you how thankful we are of your organization, the exceptional employees and craftsmen you are associated with. We will hold you company in high regard and continue to recommend you to family and friends.

Please do not hesitate to contact us for any further information.

Thank you,

A handwritten signature in blue ink, appearing to read "Joyce & Juergen Schwarzmuller". The signature is written in a cursive style and is positioned above the printed name.

Joyce and Juergen Schwarzmuller