

April 11, 2008

G.S. Jones  
8347 Ohio River Boulevard  
Pittsburgh, PA 15202

Dear Mr. Jones;

I wanted to let you know how pleased I am with the service I received from your company.

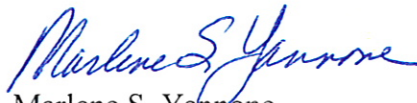
I had a tree that fell on my porch roof on March 4, 2008 and I called State Farm Insurance. They notified your company and in a short period of time, Matthew Poole was at my door. He notified a company to remove the tree immediately, so that it would not snap or roll off of the roof and cause more damages. He also made arrangements with Jeremy Martincic for the work to begin.

I was kept informed by Jeremy every step of the way, as to when they would be there to work on the porch, or if they would not be there because of the weather.

I appreciate the efficiency that the work was done, with little effort on my part.

I would be happy to use your services again, as well as, recommend your company to my friends and family.

Sincerely,



Marlene S. Yannoni