

Pittsburgh, Pa. 15202  
January 21, 2008

G.S. Jones and Sons  
8347 Ohio River Boulevard  
Pittsburgh, Pa. 15202

We would like to thank you for all of the wonderful help and support that your staff gave us when we had water damage to our house. If our neighbor had not been familiar with your company and called for us, we don't know what we would have done, but would probably not have the house restored as it is today.

Shawn had a crew at our house within two hours of receiving the call and they worked until 2 AM to take out the destroyed carpeting and ceiling. Paul always returned our calls in a timely manner and made suggestions that were invaluable to us. He knew what needed to be done, and had experienced individuals that could do it.

Jamie and his workers were friendly and polite and always considerate of us. They arrived when they said they would and stayed until the project they were working on was complete.

Everyone that your company sent to our house to complete a part of the restoration was skilled and we more than satisfied with their work.

Thank you again for everything.

Sincerely,

*Becky Mackenzie  
Bud Mackenzie*