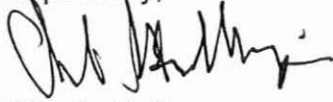


September 19, 2009

Dear Matt,

I want to thank you for the professional work you performed at my rental at 711 Ohio River Blvd, in Avalon. The apartment looks great. You were timely and did more than I expected. If you want to use me as a reference please do so.

respectfully,

A handwritten signature in black ink, appearing to read "Charlie Hollinger". The signature is fluid and cursive, with a prominent initial "C" and a long, sweeping underline.

Charlie Hollinger

Pittsburgh, PA 15237