

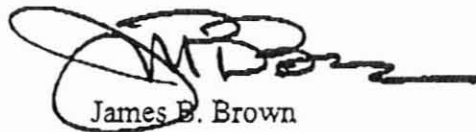
Pittsburgh, PA 15206

November 20, 2008

To Whom It May Concern:

My wife and I had the good fortune of having the opportunity to deal with G.S. Jones & Sons as a result of water intrusion in our home caused by a broken pipe. The representatives from G.S. Jones were extraordinarily courtesy, professional and clean. Shawn and Paul from G.S. Jones did everything they could to make what was a somewhat unpleasant process, extraordinarily pleasant and efficient. Jamie from Varner Remodeling was also outstanding. His work on repairing and refinishing our damaged hardwood floors was exceptional. The floors actually look better than they did when they were new. I would recommend G.S. Jones without qualification for repair and reconstruction of any water loss damages.

Very truly yours,

A handwritten signature in black ink, appearing to read 'James E. Brown', with a large, stylized flourish above the name.

James E. Brown