

11/7/09

Dear Friends at G. S. Jones,

Our deepest gratitude to all of your staff for coming to our rescue on Sept 11, 2009, the afternoon of chaos + frenzy due to water damage at our home.

Your employees are world-class professionals — all exhibited the highest level of work ethic, treating us and our home with the same concern as though it were their + their homes that suffered damage. Gary Baker and Todd R took total charge to see that everything was restored 100%. They are extremely thorough and show great concern to detail as well as the job as a whole. Sean + John, Bill + Ray should be treasured by your company for the fine quality work they produce as

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well as for the way in which they clean up before leaving at the end of the day. I've never before had workmen in my home who cleaned up to the extent of all these fine people. I hope I never have to have restoration services for any disaster in the future, but if I would, I'd call you again immediately. I'm sure you do not need recommendations, but just in case, I will attest to your performance.

With my thanks and appreciation —

Sylvia Elias