

Robert A. Sasser

Pittsburgh PA 15241

G S Jones Restoration Service
8347 Ohio River Blvd
Pittsburgh PA 15202
Attn: Gary Baker

Dear Gary,

I want to extend a very heartfelt "Thank You" for the services you provided when we had a very disturbing sewer backup in our basement the evening before Labor Day. We called you early on Labor Day morning and you came to our house within two hours and immediately got a crew working on cleanup. The workers were very skilled and professional in handling a mess of this kind and got the effected area cleaned and sanitized in very short order. The equipment and materials they used was all first-rate. You then made the arrangements for the needed plumbing repairs plus worked with our insurance agent to get our claim handled promptly.

I'm glad that G S Jones was the company we contacted in this emergency because you definitely provided excellent service and helped us tremendously in getting us back to normal after our unsettling experience. Kudos to you and the crew for outstanding service!

Sincerely,

Robert A Sasser

