

We had an unfortunate fire in our laundry room which created the need to call a qualified fire restoration company. A friend of mine in the insurance business highly recommended G.S. Jones and Sons so I called them. To my delight Matt Poole, who served as our estimator, showed up the same day I called and quickly got the process moving. The next day the crew showed up to start the cleaning, demolition and clearing out of fire damaged items. My wife was at home with the work crews for the week and was very pleased with how polite everyone was toward her, and with how thoroughly they completed their work. All of the work was completed in a very timely and efficient manner, paying special attention to keeping our house as livable as possible during the process. Communication was also easy and efficient as we communicated with Matt and our project manager Todd Rohal. Calls were normally returned within the same day and both men were very accommodating and easy to deal with. We will highly recommend G.S. Jones and Sons to anyone else who has to endure the difficulty of a fire restoration. Because of them our clean up and restoration process has been much more pleasant than we had expected. Thank you very much!

Sincerely,

Matt Helbling