

April 12, 2010

Mr. Plubell,

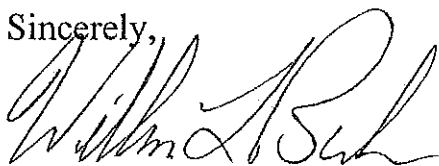
I would like to thank G.S. Jones for their timely completion of our project. My family and I appreciate the expediency and quality at which the job was completed. Your team executed their duties well in the face of extraordinary demands from the snowfall of February 2010.

From the moment I made the phone call for help, your company helped to not only alleviate the water problem in my house but also to alleviate the concerns of myself and family in getting the job done. Starting with Gary Baker's arrival and getting the water remediation started, to your handling of the project helped to keep the stress levels in check.

The work that was completed was also done in a professional manor. The on-site workers, Ray and Jay, completed their work in fine fashion. Again faced with the extraordinary demands from the snowfall, they kept us informed all along the way as to what was happening on the job site. We are happy with the results.

Again, thank you all for completing this job to our satisfaction with quality and professionalism. My family is greatly appreciative of your company in helping us through our house damage and getting it restored.

Sincerely,

A handwritten signature in black ink, appearing to read "William Buhr". The signature is fluid and cursive, with the first name "William" and last name "Buhr" clearly distinguishable.

William Buhr